

Access Statement

Introduction

We aim to try to cater for the needs of all guests who visit our home based eight bedroom Guest Accommodation wherever practicable. The following statement is a summary of our provision and is for guidance only. Dimensions/times etc are all approximate.

If you have any questions please do not hesitate to contact The Parks.

Pre-Arrival

Normal check-in time is between 2pm and 10pm.

For times outside this period, prior arrangements need to be made.

Torquay train station is less than 5 minutes away by car or a 10 minute walk.

Torquay coach station (Lymington Road) is about 5 minutes away by car, or a 15 minute walk.

Brochures and menus can be provided in large print by prior arrangement.

The Parks can be contacted via phone, +44 (0)1803 292420, text +44 (0)7931 432636 or e-mail, enquiries@parks-hotel.co.uk

Arrival & Car Parking Facilities

The Parks is located on level ground just off of Walnut Road & next to the Cricket Pitch.

There are no parking restrictions in front of the Accommodation.

Access onto the car park is via the main entrance, the car park can accommodate a maximum of 9 cars in clearly marked bays.

The surface of the car park is tarmac with gravel to one side.

Cars and Valuables are parked at owner risk.

Entry & exit to and from the car park is the responsibility of each owner/driver.

We offer to assist guests with luggage if required.

Main Entrance & Reception

The entrance into The Parks is accessed from the car park along an almost level tarmac driveway.

The front door has two steps with the 1st 130mm high x 560mm deep x 1,320mm wide the 2nd step is 150mm high x 1,340mm deep x 1,870mm wide (there are 2 substantial wooden ramps that can be placed over the steps for wheelchair use).

The front door is usually closed for security reasons, there is a door bell located on the right-hand side of the door.

The external entrance door is 1,180mm wide.

External night lights are located to the right of the main entrance door as you enter.

The main reception is located on the ground floor. There is an inner door which is 810mm wide.

The hallway is 1,170mm wide minimum.

The floor is carpeted throughout except in the downstairs toilet, the floor surface in this area is vinyl the door is only 500mm wide.

Public Areas – General

The Parks has one ground floor room:- Room No1, (the en-suite has a bath with overhead shower).

The lounge/bar and dining room are also located on the ground floor.

From the reception area the first floor rooms are accessed via 12 stairs (1st 3 create a 90 degree right turn) leading to a landing and then a further 6 stairs.

There is a timber handrail located on the right-hand side of the staircase.

The stairs risers are 170mm high; the treads are 270mm deep.

Dining Room

Breakfast is served in the dining room on the ground floor, the dining room is along the hallway.

The hallway has a couple of turns and is a min 700mm wide.

There are 3 steps (more than a metre apart) with heights of 150mm to 170mm.

The furniture can be moved upon request it is not fixed.

Tables are between 700mm and 750mm. The chairs have no arms to them.

Menus and other text information can be provided in large print.

Ground floor Bedroom No 1

The door width is 770mm wide.

The bedroom has a carpet surface.

There is an en-suite shower, toilet and wash basin.

Wheel chair access into the en-suite is not possible as the doorway is only 560mm wide.

The floor surface in the en-suite is vinyl.

First Floor Bedrooms 4, 5, 6 & 7.

The doors widths are 725mm wide

The bedrooms have a carpet surface.

The en-suites have a shower, toilet and wash basin. (some have baths)

A non slip shower mat can be provided for the bath/shower.

The floor surface in the en-suites is vinyl.

The second floor rooms can be accessed via 7 stairs leading to a landing and 8 further stairs.

The stairs risers are 170mm high; the treads are 270mm deep.

Second Floor Bedrooms 8, 9 & 10.

The doors widths are 725mm wide.

The bedrooms have a carpet surface.

The en-suites have a shower, toilet and wash basin. (some have baths)

A non slip shower mat can be provided for the bath/shower.

The floor surface in the en-suites is vinyl.

The pool can be accessed either via a door in the dining room or a gate outside before you enter the property. Smoking is only permitted outside in the car park or by the pool, ashtrays are provided.